



EMAIL [REDACTED]

Tel: [REDACTED]/0208 937 5303

WEB www.brent.gov.uk

Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
London
NW9 9HA

8 September 2023

Our Ref: 11658

Dear Mr Algul,

Licensing Act 2003 –Complaint

Re: Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Further to my letter dated 16 August 2023, I am writing to remind you that I have not received the requested CCTV recordings.

On Wednesday 23 August 2023, you advised me that your security team will provide the CCTV recordings, however the security team did not contact me and you did not provide me with their contact details.

On Wednesday 30 August 2023 at 11:00hrs, Licensing Officer, Mohammed Serdouk visited the premises in attempt to obtain the CCTV recordings. At the time of Mr Serdouk’s visit, he was made aware that you were travelling abroad due to personal reasons. It has been noted that your member of staff, [REDACTED] was unable to operate the CCTV system.

Subsequent to Mr Serdouk’s visit, I received an email from you on Thursday 31 August 2023 to confirm that you were at the airport when Mr Serdouk visited the premises and you will provide me with the contact details for your CCTV engineer.

On Wednesday 6 September 2023 at 15:40hrs, I visited the premises and spoke with a member of staff known to be [REDACTED]. Although [REDACTED] claimed she had been trained on licensing in her previous job, she was unable to demonstrate that she was familiar with the conditions embedded on the premises licence.

Shortly after my engagement with [REDACTED] you arrived at the premises to explain that you had communicated with your CCTV engineer to obtain the CCTV recordings. Due to an injury, he has not been able to action the task. You confirmed that the requested CCTV recordings are available.

At the time of my visit, it was pointed out to you that open drinking vessels including glass containers were located outside the premises. You stated that these vessels belonged to patrons that attended a recent event hosted in the park.

You were informed that the Council are receiving further complaints alleging that you are operating beyond your permitted hours.

I would like to highlight that following Mr Serdouk's and my recent visit, it has been made apparent that you have not fully complied with with following conditions embedded on the premises licence:

Condition 1 - CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

Condition 5 - A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premise is open. This staff member must be able to provide a Police or Authorised Council Officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

Condition 6 - The Licence holder/DPS/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request.

Condition 7 - A 'Challenge 25' policy shall be adopted and adhered to at all times

Condition 8 - Customers shall not be permitted to take any open drink container outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

Condition 9 - A sign stating "No proof of age – no sale" shall be displayed at the point of sale.

Condition 15 - Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

Condition 17 - A copy of the premises licence summary and the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

Condition 18 - Any staff directly involved in selling alcohol for retail to consumers and managers shall undergo basic training of Licensing Act 2003 legislation. This shall be documented and signed for by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.

Condition 19.- An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue*
 - (b) all ejections of patrons*
 - (c) any complaints received*
 - (d) any incidents of disorder*
 - (e) any faults in the CCTV system*
 - (f) any refusal of the sale of alcohol*
-

(g) any visit by a relevant authority or emergency service.

Condition 24 - A residual current device (RCD), having a rated residual operating current not exceeding 30 milliamps, shall be provided to any socket or power supplies to be used for temporary stage, band or disco equipment, likely to be accessible to performers, staff or public.

Condition 25. -Any socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).

Condition 28 - A capacity specific risk assessment shall be conducted by a professionally qualified risk assessor. This assessment will include holding capacity, exit capacity and the calculations to demonstrate how that was reached, the lower of the two numbers shall be the final capacity. The guidance used for this capacity calculation must be quoted. This risk assessment shall be appraised annually or at the time of any building or layout structural works.

In light of the number of complaints, may I remind that it is your duty to ensure that licensable activities and hours of operation are in accordance with those listed on your premises licence. You must also ensure that the conditions attached to your premise licence are adhered to.

If we find evidence, which indicates that you are undermining the licensing objectives, your premise licence will be reviewed.

Now that the implications have been made clear to you, I trust your co-operation in this matter. Please be aware that the Police and Council Officers shall conduct visits to ensure compliance is achieved.

If you require any clarification, please do not hesitate to contact me.

Yours faithfully,



Esther Chan
Licensing Inspector
Regulatory Services

cc. Brent Licensing Police
